



## Frequently Asked Questions

### **Do you redecorate entire flats?**

No - the DACL programme only redecorates children's bedrooms and children's spaces in youth clubs, charities, or community centres. It does not redecorate sitting rooms or living spaces.

### **Who can be referred to the programme?**

Families living in poor conditions or struggling with overcrowding are great candidates for bedroom projects in the DACL programme. Charities or community centres with youth programmes are eligible for community projects.

### **Who can make referrals to the programme?**

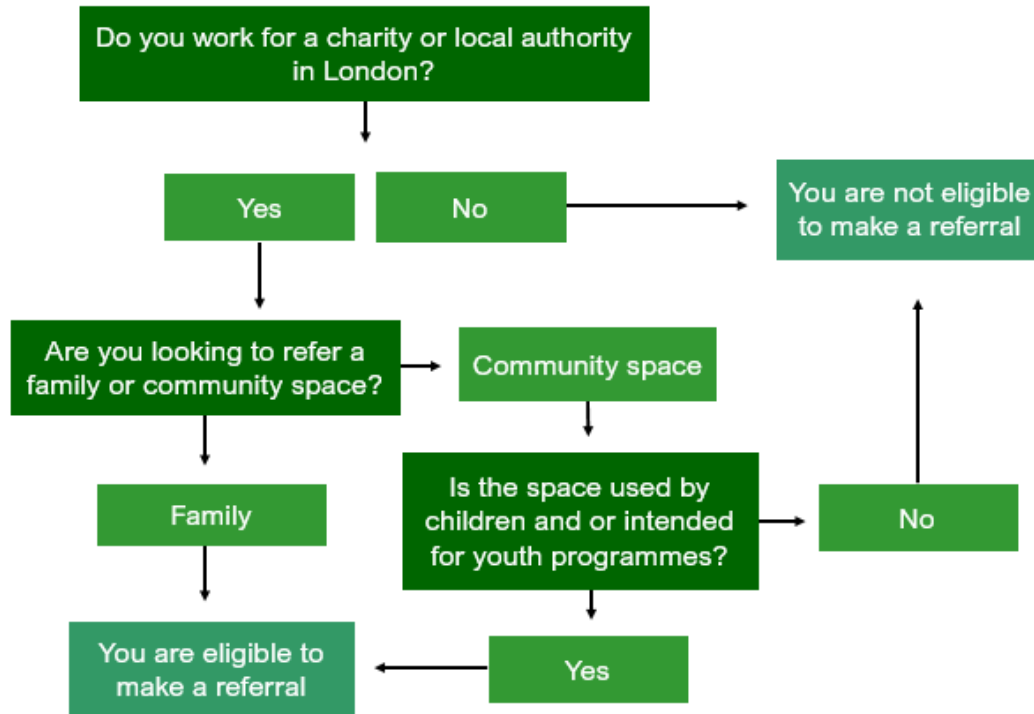
Referrals can be made by legitimate charities and local authorities. If you're an individual looking to refer yourself to the programme, please get in touch with a local charity that would be willing to refer you and act as your referral partner through the process.

### **How do I make a referral?**

All referrals for the DACL programme are made through online forms, which can be accessed by clicking the blue and green buttons on the Decorate A Child's Life web page. Please ensure that every question on the referral form is answered and no questions are left blank.

### **What happens after I make a referral?**

A member of the DACL team will be in touch once your referral form has been received and reviewed. Please keep in mind that there is typically a very long waiting list for projects. It may take some time for a team member to get back to you.



## The Referral Process Explained

1. Fill out an online referral form, which can be accessed through the Decorate A Child's Life web page
2. A DACL team member will contact you once your form has been received and reviewed
3. If the property seems suitable for the programme, a DACL team member will ask that you send photos of the spaces referred for redecoration
4. A DACL team member will contact you to organise a site visit at the property
5. After the site visit, a DACL team member can advise if the property passes health and safety and will be accepted into the programme's caseload
6. After the property is accepted, a DACL team member can advise on a project date and schedule the project