

## **Transforming Spaces FAQs**

#### Do you redecorate whole homes or just bedrooms?

The programme only redecorates children's bedrooms and children's spaces in youth/community centres and charities. It does not redecorate sitting rooms, kitchens or other living spaces.

#### Who can be referred to the programme?

Families experiencing poverty can be referred by professionals who can confirm they meet the criteria listed below.

Charities or community centres with youth programmes are eligible for community projects.

#### What is the criteria for referral to the programme?

- Families must:
  - o Be referred by a professional who has a good understanding of their need for the service
  - Not own their own property
  - Not have the resources to complete the transformation themselves
- Bedrooms must:
  - o must be structurally sound and not have any signs of mould
  - require decoration (they should not have been recently painted)
  - need (due to not having or disrepair)
    - a individual bed per child
    - storage such as a wardrobe or chest of drawers
    - a place to study (desk)

If the only need is for furniture, please review appendix 1 at the bottom of this document for further information about furniture provision charities.

We may also be able to provide specialised furniture or room accessories to support children with additional needs.

#### Who can make referrals to the programme?

Referrals can be made by legitimate charities (including religious groups such as churches), schools and local authorities. If you're an individual looking to refer yourself to the programme, please get in touch with a local charity that would be willing to refer you and act as your referral partner through the process.

#### How do I make a referral?

All referrals for the programme are made through online forms, which can be accessed on the Transforming Spaces web page. Please ensure that every question on the referral form is answered and no questions are left blank.

### Interested in making a referral to the Transforming Spaces programme?

- 1. Fill out an online referral form, which can be accessed through the Transforming Spaces web page. A member of the team will contact you once your form has been received and reviewed.
- 2. If the property seems suitable for the programme, we may ask that you send additional photos and videos of the spaces referred for redecoration.
- 3. Following this, we will contact you to organise a site visit at the property.
- 4. After the site visit, we will advise you if the property passes health and safety and will be accepted into the programme's caseload.
- 5. If the property is accepted, we will discuss possible dates and schedule the project. Please keep in mind that there is typically a waiting list for projects.



# Appendix 1: Furniture Provision Organisations

**Glasspool Trust**: Providing grants for furniture and flooring: https://www.glasspool.org.uk/grants/faqs

**Family Fund**: Providing grants for disabled and seriously ill children: <a href="https://www.familyfund.org.uk/grants">https://www.familyfund.org.uk/grants</a>

**Buttle UK**: Providing emergency grants for furniture: <a href="https://buttleuk.org/apply-for-a grant/">https://buttleuk.org/apply-for-a grant/</a>

#### **Local Welfare Assistance Finder:**

https://endfurniturepoverty.org/get-help-with furniture/

**Reuse Network**: Can direct you towards local affordable furniture: <a href="https://reuse network.org.uk/">https://reuse network.org.uk/</a>

**Warm and Safe Homes:** Help guide you through financial help available and practical steps you can take to help keep your home feeling warmer this winter.

National Energy Action: Advice and Resources: <a href="https://www.nea.org.uk/get help/resources/">https://www.nea.org.uk/get help/resources/</a>

**End Furniture Poverty**: Advice and support resources where to get furniture: <a href="https://endfurniturepoverty.org/help-for-individuals-and-families/">https://endfurniturepoverty.org/help-for-individuals-and-families/</a>